

PRESS RELEASE

June 2019

NHS will benefit as critical communications leaders come together to provide paging excellence.

Two heavyweights of the paging industry have joined forces to bring cutting-edge communications technology to the UK health sector.

PageOne, a leading provider of paging and alerting services to the NHS, is expanding its long-standing partnership with Swissphone to bring the benefits of next generation paging and alerting to the Health Sector. This includes unique Triple Resilience Paging (TRP) and a new 'Bridge' onsite paging and alerting solution that combines up-to-date technology with lower installation and operating costs.

TRP offers a fail-safe solution, ensuring that the message will always get through, regardless of location or network access. By simultaneously using three communication networks; onsite and wide area paging, together with Global Systems for Mobile Communications (GSM) data networks, the system ensures that there are no dead areas and that even if two networks fail, the message will still arrive.

The ability of the TRP devices to receive detailed text messages and instructions, and users to be able to acknowledge receipt and reply to messages, improves communication and workflow to help deliver improved patient care.

PageOne's new Bridge onsite paging solution combines its powerful messaging platform with Swissphone transmitters and voice consoles to offer high-resilience, multi-channel paging and alerting solution that supports voice and alpha-numeric paging together with integration to local PBX and third party systems, such as nurse call, patient monitoring fire and environmental alarms. Bridge uniquely supports a dual-frequency capability with messages being routed both via the local onsite transmitters and PageOne's national network which combine to offer unrivalled resilience and coverage.

The solution deliberately offers maximum flexibility and resilience with lower ongoing costs to Trust managers who are looking to improve staff productivity whilst ensuring tried and tested alerting methods are maintained at its core. Total cost of ownership is further reduced by the use of Swissphone's devices with premium levels of water/shock/drop resistance which lowers ongoing repair costs.

Swissphone is a global leader in the critical communications market. PageOne has become one of the UK's leading mobile technology specialists and the two companies already have a long-standing partnership. Swissphone will now act as the manufacturing partner of PageOne, supporting the sales process for TRP and onsite alerting solutions into the NHS.

Chris Jones, CEO, PageOne said: “We’re delighted to enhance our relationship with Swissphone by joining together to provide the best possible service to the NHS. As the pioneers of two-way paging services used by the NHS and emergency services, we are committed to providing cutting-edge technology through our Triple Resilience Paging system that will ensure the NHS can continue to save lives, safe in the knowledge that they have a failsafe communications system supporting them.”

Graeme Hull, Head of International Sales at Swissphone said: “Swissphone is very pleased to extend its long-standing partnership with PageOne into the health sector. We recognise the vital life-saving role that paging continues to play within the NHS and both Swissphone and PageOne are committed to creating an alternative option for NHS Trusts to implement new and innovative alerting Solutions.

These solutions will combine best in class devices and alerting infrastructure, coupled with innovative commercial solutions, delivering with true value for money to the NHS and it’s amazing staff.”

Notes to Editors:

PageOne is one of the UK’s leading mobile communications specialists and one of the main suppliers of pager services to the NHS. With more than 25 years of experience in the field, innovation is top of its agenda. The first company to launch the two-way paging service that is used extensively by the NHS and emergency services, it was also the first company to use satellite technology to distribute radio data for paging, the first to develop email on the move and first to launch a pay as you go communications device. Its Triple Resilience Paging is at the cutting-edge of critical communications technology, ensuring failsafe solutions to network or local coverage difficulties. Acquired by Capita Plc in 2014 as part of the Software division, PageOne is dedicated to business transformation through mobile technology and services.