

TLS v1.0 Deprecation

Security is at the heart of PageOne messaging services. In line with industry standards and best practice we have reviewed the SSL/TLS encryption protocols employed within our online services and have decided to deprecate support for the older SSL/TLS v1.0 protocol and associated cipher suites by 31st March 2019. PageOne will be implementing the changes gradually from January 2019 such that with effect from 31st March 2019 PageOne will only support TLSv1.1 or higher, together with optimised cipher suites using secure EC (Elliptic Curve) ciphers.

What does it mean for me?

If you access to PageOne services via www.pageone.co.uk and use the latest browser versions you will not be affected. However, some older browser versions may not support the latest https security protocols.

If you access via our API gateways you should ensure that your systems or software applications are updated to the latest security standards. You may need to apply an updated security configuration or patch in order for your application to continue to connect to PageOne's gateways.

We would recommend that you check with your own IT team to ensure that your browser/API service is able to support the latest https encryption protocols and will be unaffected by the above changes.

Please contact our Customer Support team via customersupport@pageone.co.uk or 0333 200 5033 if you experience any issues as a result of the above security change.